

WHAT IS CLAIMED IS:

1                   1.       A system for managing a wireless prepaid service, comprising:  
2                   a wireless device having a memory for storing activation logic, billing logic,  
3 calling tariff data and one or more access numbers;  
4                   an interactive response means for allowing a user to use the wireless device to  
5 specify execution of one or more of a plurality of services including wireless device  
6 activation, available amount update and calling tariff data update; and  
7                   execution means for executing the one or more of the plurality of services  
8 including wireless device activation, available amount update and calling tariff data update;  
9                   wherein the wireless device establishes communications with the interactive  
10 response means by using the one or more access numbers; and  
11                  wherein the interactive response means causes the execution means to execute  
12 one of the plurality of services specified by the user by using a first message sent to the  
13 wireless device via a data bearer communication service, and the first message received by  
14 the wireless device causes the activation logic and/or the billing logic to be executed.

1                   2.       The system according to claim 1 further comprising:  
2                   a call distribution means for handling communications with the wireless  
3 device and connecting the user of the wireless device with a customer service representative;  
4 and  
5                   a service selection means for allowing the customer service representative to  
6 select one of the plurality of services specified by the user and cause the execution means to  
7 execute the selected one of the plurality of services by using a second message sent to the  
8 wireless device via the data bearer communication service;  
9                   wherein the second message received by the wireless device causes the  
10 activation logic and/or the billing logic to be executed; and  
11                  wherein the call distribution means is accessed by the wireless device via one  
12 of the access numbers.

1                   3.       The system according to claim 1 wherein the data bearer  
2 communication service is short message service.

1                    4.        The system according to claim 2 wherein the interactive response  
2 means receives the user's specifying one of the plurality of services for execution via a voice  
3 response or via keying of information using a fixed or wireless device keypad.